

PATENT

Docket No. 112143 - Bruno et al. (2455-4447)

Serial No. 0/071,021

12/D NE
A. Wms
6/4/02



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: R.F. Bruno et al.

Serial No.: 09/071,021

Group Art Unit : 2662

Filed : May 1, 1998

Examiner: Joseph Logsdon

For: SHARING OF VOICE-SWITCHED NETWORK AND INTERNET
RESOURCES FOR INTELLIGENT SESSION PROCESSING

COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

Box AF

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tentative
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AMENDMENT UNDER 35 U.S.C. § 1.116

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Sir:

In response to the Final Office Action dated February 11, 2002, please amend the above-identified application as indicated below. While no extension of time is believed necessary as this amendment is being filed on May 13, 2002 (as May 11, 2002 falls on a Saturday), should an extension be required to make the filing of this paper timely, such extension is hereby petitioned. Please charge any other fees necessitated by this Amendment to our Deposit Account No. 13-4500 (Order No. 2455-4447).

IN THE CLAIMS

Please amend claims 21 and 22 as follows and add new claims 23-26. Attached hereto and captioned "Version With Markings To Show Changes Made", is a marked-up version of claims 21 and 22 showing the amendments made thereto.

21. A method for connecting a call to one agent among a plurality of agents in a call center, the method comprising the steps of:

(i) receiving a query from one of a plurality of telecommunications networks requesting connection of the call to one agent of the plurality of agents, each

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PATENT TRADEMARK OFFICE

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PATENT & TRADEMARK OFFICE

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): R.F. BRUNO et al.

Serial No.: 09/071,021

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For: SHARING OF VOICE-SWITCHED NETWORK AND INTERNET RESOURCES FOR INTELLIGENT SESSION PROCESSING

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CERTIFICATE OF MAILING (37 C.F.R. §1.8(a))

Assistant Commissioner for Patents
Washington, D.C. 20231
Box AF

Sir:

I hereby certify that the attached:

1. Amendment under §1.116;
2. Amendment Fee Transmittal; and
3. Return receipt postcard

along with any paper(s) referred to as being attached or enclosed and this Certificate of Mailing are being deposited with the United States Postal Service on date shown below with sufficient postage as first-class mail in an envelope addressed to the: Commissioner for Patents, Box AF, Washington, D.C., 20231.

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Respectfully submitted,
MORGAN & FINNEGAN, L.L.P.

Dated: May 13, 2002

By:

Sungho Hong

Correspondence Address:
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PATENT

Docket No. 112143 – Bruno et al. (2455-4447)

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Applicant(s): R.F. BRUNO et al.

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For: SHARING OF VOICE-SWITCHED NETWORK AND INTERNET RESOURCES FOR INTELLIGENT SESSION PROCESSING

AMENDMENT FEE TRANSMITTAL

Commissioner for Patents
BOX AF
Washington, DC 20231
Sir:

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Transmitted herewith is an Amendment for the above-identified application.

☐

No additional fee is required.

☒

The additional fee has been calculated as shown below:

CLAIMS AS AMENDED

	Claims Remaining After Amendment	Highest No. Covered by Previous Payments	Extra	Rate	Additional Fee
Total Claims*	26 -	22	4	\$18.00/ \$9.00	\$ 72.00
Independent Claims	4 -	4	0	\$84.00/ \$42.00	\$ 0
Multiple Dependent Claims	(If claims added by amendment include Multiple Dependent Claim(s) and there was no Multiple Dependent Claim(s) in application before amendment add \$280.00 to additional fee (\$140.00 for small entity).				\$
TOTAL					\$ 72.00

*Includes all independent and single dependent claims and all claims referred to in multiple dependent claims. See 37 C.F.R. §1.75(c).

☐

Small entity status is or has been claimed.

Reduced Fees Under 37 C.F.R. §1.9(f) paid herewith \$

- ☒ Charge fee of \$72.00 to Deposit Account No. 13-4500, Order No. 2455-4447. A DUPLICATE COPY OF THIS SHEET IS ATTACHED.
- ☒ The Commissioner is hereby authorized to charge any additional fees which may be required for filing this amendment, including all fees pursuant to 37 CFR §1.17 for its timely consideration, or credit any overpayment to Deposit Account No. 13-4500, Order No. 2455-4447. A DUPLICATE COPY OF THIS SHEET IS ATTACHED.
- ☐ _____ Pages Sequence Listing
- ☐ _____ Computer disk(s) containing substitute Sequence Listing
- ☐ Statement under 37 C.F.R. §1.825(b) that the computer and paper copies of the substitute Sequence Listing are the same.
- ☐ A check in the amount of \$ _____ to cover the filing fee is attached.

Respectfully submitted,
MORGAN & FINNEGAN, L.L.P.

Dated: May 13, 2002

By:

Stephen J. Manetta
Stephen J. Manetta
Registration No. 40,426

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